



# ACTIS ACADEMY

## AUDIOCODES TRAINING

## AUDICODES ACA RECERTIFICATION

### Course

Online technical learning for the Session Border Controller (SBC) designed to provide engineers with experience in configuring, maintaining, and troubleshooting AudioCodes devices configured as an SBC.

### Student Profile

Tier 1, 2 and 3 supports, Sales Engineers, Trainers, Technical Writers, Developers, and other technical staff supporting AudioCodes equipment holding an expired ACA certificate.

### Products

AudioCodes SBC Series, AudioCodes Gateway Series

### Prerequisites

An expired SBC ACA certificate

### Details

- One day.
- Online Instuctor Led.
- ACA (AudioCodes Certified Associate)
- € 549,- ex. VAT per trainee.
- The training is subject to a minimum number of attendees.
- Access to the training course will only be accepted when the payment is fullfilled before the trainingdate.
- Course code is TR-RFACAF-S.

## General Objectives

Students are expected to be active participants in the learning process. Emphasis is placed on diagnostic tools and troubleshooting strategies to help students become self-sufficient in the use and support of AudioCodes SBC products. On completion of the course, students will be able to:

- Identify the AudioCodes products that support the Session Border Controller's features
- Identify the functions of the SBC
- Describe how the SBC handles SIP messages
- Understand the reasons for message manipulation
- Configure SBC message manipulation rules
- Configure the parameters required by the SBC
- Configure the SBC for SIP trunking

## Course Outline

- AudioCodes Presentation
- New User Interface Introduction
- AudioCodes SBC Platforms
- SBC Terminology
- SBC Configuration
- SBC Media Handling
- SBC Message Manipulation

## Course Outline

- Getting Familiar with the GUI
- SBC Routing
- SBC Transcoding
- Header Manipulation





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